

## GENERAL CONDITIONS FOR GUEST ROOM RENTALS

### Reservation

A reservation will take effect as soon as the owners receive 30% of the total rental as a deposit, by cheque or credit card, with a minimum of one overnight stay per rented room.

### Cancellations

Cancellations must be confirmed by email or land mail with acknowledgement of receipt. In case of cancellation less than one month before rental date, the deposit will be kept. In case of cancellation less than eight days before rental date, only one overnight stay per rented room will be kept.

#### 1) Cancellations before arrival

The owners will keep the deposit. For cancellations less than 48 hours before rental date, even in case of major difficulty, the owners are entitled to ask for the total amount of the rental. In such a case this contract will become invalid and the owners may rent the rooms again.

#### 2) If the stay is shortened

The total amount of rental must be paid to the owners, no reimbursement will be made.

### Cancellation by the owners

The owners, in case of major difficulty and only in this case, may cancel a reservation. In such a case the deposit will be sent back to the guest and other local accommodation be suggested.

### Arrival / departure

In order to ensure optimal organisation, we will be happy to welcome our guests between 4 and 7 pm. We ask our guests to kindly inform us, with one day's notice, in case of differed or late arrival. Guests are requested to leave before 11 am.

### Balance payment

The balance is payable on arrival.

### Use of the premises

We would ask our guests to use our rooms quietly and with respect. We also ask them not to eat in our rooms.

### Capacity

Our room are rented for an exact number of people. If more guests than planned arrive, the owners are entitled to refuse them.

### Animals

Animals are not allowed, except with prior agreement and after paying a supplement per overnight stay.

### Valuables

The owner cannot be held responsible for valuables left in bedrooms and declines all responsibility in case of loss or theft.